



It's time to get plugged in!

Know Your Options

Choices, competitive prices, and new services – that's what the Illinois Electric Service Customer Choice and Rate Relief Law is designed to offer customers. Soon all Illinois businesses will have the power to choose who provides the generation portion of their electricity.

Eligibility

October 1, 1999	Certain selected non-residential, retail customers choose their electric supplier.
June, 2000	Choice of electric service suppliers is phased in for certain ComEd industrial/manufacturing customers.
December 31, 2000	All remaining non-residential customers.
May 1, 2002	All residential customers.

Whether you stay with your current supplier or change to another supplier, you may be eligible for savings--depending on your usage, area, and other factors. Shop around and know the facts to get the most for your energy dollar. The following chart lists options to consider. Contact your utility and alternative retail electric suppliers to find out what plans you may be eligible for. To find out more about suppliers in your area, visit the Illinois Commerce Commission's website (www.icc.state.il.us/pluginillinois) or call your utility for a listing.

<i>Know Your Options</i>				
Stay with Current Utility		Power Purchase Option		New Supplier
Continue your present full service with your current electric utility.	You may be able to negotiate more favorable terms. Contact your current electric utility.	You may be eligible to purchase electric power from your current electric utility with a power purchase option at a potentially reduced price. Contact your current electric utility for more information.	You may be able to assign your power purchase option to another supplier. To determine the availability of this option and the potential for savings, contact eligible suppliers. To obtain a list of eligible suppliers see the ICC website.	Choose another electric utility or an alternative retail electric supplier as your source of electric power. To obtain a list of eligible suppliers, see the ICC website..



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Visit these areas to learn more about new options for Illinois electric service customers:



[Chairman's Comments](#)

(RealVideo Format)

- [A Consumer's Guide to Electric Services Restructuring](#)
- [Restructuring the Illinois Electric Service Industry](#)
- [Making Choices](#)
- [Phased-in Schedule](#)
- [Purchasing Power](#)
- [Energy Sources](#)
- [Billing](#)
- [Safeguarding Your Service](#)
- [Customer Rights](#)
- [Key Terms](#)
- [How Do I Determine The Right Choice For My Business?](#)
- [Market Monitoring Unit](#)
- [Know Your Options](#)
- [The Choice Timeline](#)
- [Eligibility & Lottery](#)
- [List of Suppliers](#)
 - [Certified](#)
 - [Pending](#)
- [Frequently Asked Questions](#)
- [For More Information](#)
- Documents Available For Download
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 - [Bill Insert](#)
 - [Brochure](#)
- [Illinois Commerce Commission Home Page](#)

Your Opinion Please . . .

By law the Illinois Commerce Commission must evaluate the effectiveness of the Electric Restructuring Consumer Education Program, which includes this Web site. Please tell us:

Was this site helpful?

Yes No

Comments

Choice & the Electric Service Industry

The Illinois electric utility industry is undergoing some changes that may affect the way you purchase your electricity. As in many other states, the marketplace for electricity suppliers is opening to competition.

The Illinois Electric Service Customer Choice and Rate Relief Law of 1997 restructures the state's electric utility industry to offer customers choices about who supplies their electric power, competitive prices for that power, and new services. During 1998, in the first year of the law's implementation, many residential customers of Illinois investor-owned electric utilities received a base rate reduction.

As of October 1, 1999, many non-residential customers have the option to choose their electric supplier. That supplier may be the current electric utility, another Illinois electric utility, or an alternative retail electric supplier certified by the Illinois Commerce Commission.

Regardless of which company you select to be the supplier of electricity, your current electric utility company will continue to deliver the electricity to businesses and homes in your area.

You are not obligated to make a change. The law simply provides the opportunity.

The ability to choose an electric supplier will create new opportunities for Illinois electric customers, such as additional pricing options and service packages. Most important, establishing electric choice will allow customers to select a company that can best meet their individual needs. Restructuring electric service may benefit our state economically as well. It may encourage competition -- attracting alternative retail electric suppliers to operate in Illinois, allowing Illinois utilities to market outside their service areas in other areas of the state, and generating business growth and development throughout the state.

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